

#### **HOTEL SECURITY ASSESSMENT**

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#### OPERATOR VARIABLES



- Corporate Owned & Operated
- Franchisor/Franchisee
- Managed by Third Party





#### FRANCHISE STANDARDS



- Laws
- Membership/Franchise Requirements
- Your Own Policies Procedures
- Current Industry Practices





### LEGISLATIVE STANDARDS



- Statutory
- Building Codes
- Fire Safety
- Graeme Baker Pool Act





#### COMMON LAW



- Common Customs & Practices in the Industry
- Security Officers
- CCTV
- Key Control
- Smoking
- AEDs
- Customer Expectations







# HOTELS ARE NOT THE INSURERS OF GUEST SAFETY





# HOW DOES A HOTEL MANAGE THOSE EXPECTATIONS



## Reasonable Care





### BRAND SAFETY STANDARDS



- PIPs
- Grace Periods to Fulfill?
- Operational Standards



