

2016 GLOBAL CONGRESS ON TRAVEL RISK MANAGEMENT

PRM

When All Your People Matter!



2016 GLOBAL CONGRESS ON TRAVEL RISK MANAGEMENT

PRESENTER

Bruce McIndoe, CEO

- Recognized leader in the risk management, travel and intelligence industries
- Former member of the Homeland Security Technical Advisory Council (HSTAC) & former chairman of GBTA Risk Advisory Committee
- iJET Founder - 1999




Terror Attacks

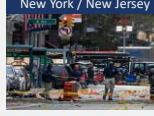
Paris, France


Brussels, Belgium


Arab Spring, Egypt


Istanbul, Turkey


Nice, France


New York / New Jersey




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Natural Disasters

JAPAN
Earthquake, Tsunami, Radiation



UNITED STATES
Hurricane Sandy


ASIA
Typhoon Meranti





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Brussels Attacks

Exposure ?

Access to Data?

Communicate



Respond

Monitor

Lessons Learned



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TRM3 Key Process Areas

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R
M

Policy and Procedures

Training


Risk Assessment	Risk Disclosure	Risk Mitigation	Risk Monitoring	Response
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Notification

Data Management

Communication

P
R
M



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Approach Change / Adjustments

- All Employees versus just Travelers
- Duty of Care / Standard of Care
- Corporate Social Responsibility
- Multi-disciplinal

Needs to be Engaged

- HR / Global Mobility
- Workplace – Facility Management
- Business Continuity
- Health & Safety