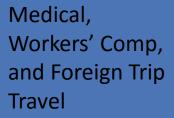


# Insurance for All Aspects of Business Travel









September 30 - October 1, 2013





ospitality awye

• Scott West, CEO, Pathfinder/LL&D Insurance Group

- 35 years experience in the insurance industry
- Served as President of IIAH from 2006-2007
- Has served as a shareholder and director at Preferred Bank since 1992
- Gary Tice, Corporate Sales Manager, Europ Assistance
- 20+ years experience in travel assistance
- Former President & CEO of International SOS
- Developed the first comprehensive travel and security assistance program for the corporate market.



# Covering Employees and Staff While Traveling



• U.S. travel and Workers' Compensation

Individual state requirements

- Accidents outside the U.S. foreign trip travel
  - Coverage types
  - Emergency evacuation
  - Family members evacuation





# Workers' Comp in the U.S.



- All states except TX and OK require Workers' Comp coverage
- Covers accidents in the U.S., Canada, and U.S. possessions
- State of employee domicile/employment dictates statutory limits
- Endorsement from all states applies until policy renewal date
  - Except monopolistic states: WA, ND, WY, OH





Accident Outside U.S. – Foreign Trip Travel



- Foreign Commercial General Liability
- Foreign Travel Accident & Sickness
- Defense Base Act

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- Covers employees contracted to work on U.S.
   military bases abroad
- Covers employees in public works projects with the U.S. government
- WorldSource/AIG/Chartis policy (next slide)



# WorldSource

	America Tower 2929 Allen Parkway, Suite 1100 Houston, TX 77019
	Ph: (713) 342-7529 Fax: (713) 831-5368 EMail:
Bind Date:	October 09, 2012
Broker Contact: Producer: Address:	PATHFINDER/LL&D INSURANCE GROU 1160 DAIRY ASHFORD ST STE 220 HOUSTON, TX 77079-3010
Named Insured:	
Policy Number: Policy Term: Quote Version: SIC Code:	WS 10/01/2012 - 10/01/2013 5 736300 - Help Supply Serv

Commission: Dear

Thank you for your order. Attached please find your binder and invoice.

15%

This binder does not include all terms, conditions and exclusions of the policies and services described. Please refer to the actual policies and services for complete details of coverage and exclusions. The issuing company for our master policy is the Insurance Company of the State of Pennsylvania.

Payment is due within 15 days from the date of the bill or 30 days from the effective date, whichever is later. If payment is not received within the allotted time on the invoice, this policy will be cancelled.

This binder contains a broad outline of coverage and does not include all terms, conditions and exclusions of the policy(ies) that may be issued to you. The policy(ies) contain the full and complete agreement with regard to coverage. Please review the policy(ies) thoroughly with your broker upon receipt and notify us promptly in writing if you have any questions. In the event of any inconsistency between the binder and the policy, the policy language shall control unless the parties agree to an amendment.

Thanks again for your order.



Regional Manager

### Summary

Summary displays total premium by coverage.

#### PREMIUM SUMMARY

Coverage	Total Premium
Foreign Commercial General Liability	\$1,150
Foreign Voluntary Compensation and Employers Liability	\$4,370
Foreign Commercial Travel Accident and Sickness	\$707
Total Premium (US\$)	\$6,227

### Policy Level and/or Multilevel Coverage Endorsements/Forms

- WS83242WR (02/08) Common Conditions and Definitions
- 89338WR (05/05) Coverage Territory-Amended (Excluded Locations)
- WR1202 Cover Letter
- 84025WR (07/04) Declarations
- WS0287WR (07/10) What to do if a Loss Occurs
- WorldRisk Assistance Card 93640 AMS (03/10)

### Foreign Commercial General Liability

#### Limits of Insurance:

\$2,000,000	Master Control Program Aggregate Limit
\$1,000,000	General Aggregate Limit
\$1,000,000	Products-Completed Operations Aggregate Limit
\$1,000,000	Personal and Advertising Injury Limit
\$1,000,000	Each Occurrence Limit
\$50,000	Damage to Premises Rented To You Limit
\$10,000	Medical Expense Limit

#### Forms/Endorsements

<ul> <li>WS1107WR (09/08)</li> </ul>	Accidental Death & Dismemberment Insurance
• 78969WR (11/03)	Additional Insured-Where Required Under Contract or Agreement (Professional Services Exclusion)
<ul> <li>CRC(08/09)</li> </ul>	Crisis Response Card
<ul> <li>WS1227WR (01/09)</li> </ul>	Crisis Response Coverage Extension
• 78990WR (11/03)	Employee Benefits Liability Insurance Provides Claims Made Coverage Additional Declarations
<ul> <li>79007WR (11/03)</li> </ul>	Exclusion - Engineers, Architects or Surveyors Professional Liability
<ul> <li>80987WR (11/03)</li> </ul>	Exclusion-Oil Industry
<ul> <li>79035WR (11/03)</li> </ul>	Exclusion-Testing or Consulting Errors and Omissions
<ul> <li>79036WR (11/03)</li> </ul>	Exclusion-Underground Resources and Equipment
<ul> <li>83238WR (04/06)</li> </ul>	Foreign CGL Coverage Part
<ul> <li>84022WR (02/04)</li> </ul>	Foreign CGL Schedule of Limits
<ul> <li>79044WR (11/03)</li> </ul>	Limitation of Coverage to Designated Premises or Project
<ul> <li>79072WR (11/03)</li> </ul>	Total Pollution Exclusion Endorsement

Binder for

# Foreign Voluntary Compensation And Employers Liability

Classification of Employee	Part One - Employee Injury Benefits Insurance	Part One - Supplemental Repatriation Expenses	Part Two - Employers Liability Coverage
J.S. Employee	State of Hire	Covered	Covered
U.S. Employee Traveler	State of Hire	Covered	Covered
Canadian Employee	Not Covered	Not Covered	Not Covered
Canadian Employee Traveler	Not Covered	Not Covered	Not Covered
Third Country National	Not Covered	Not Covered	Not Covered
Local Hire or National	Not Covered	Not Covered	Not Covered

#### Limits of Insurance:

\$100,000	Limit of Liability for Part One - Supplemental Repatriation Expense Per Person
\$1,000,000	Limits of Liability for Part Two - Employers Liability Injury by Accident Each Accident
\$1,000,000	Limits of Liability for Part Two - Employers Liability Injury by Disease Coverage Part Limit
\$1,000,000	Limits of Liability for Part Two - Employers Liability Injury by Disease Each Employee

Business Operation(s) conducted at or from: Anywhere in the world within the coverage territory

#### Forms/Endorsements

<ul> <li>WS0978WR (03/08)</li> </ul>	Accidental Death & Dismemberment Insurance
<ul> <li>WS1010WR (03/08)</li> </ul>	Designated Sub-Contractor(s) Additional Insured Endorsement
<ul> <li>WS0979WR (03/08)</li> </ul>	Explanation of Assistance Services
<ul> <li>WS0992WR (03/08)</li> </ul>	Flight Concentration Reporting Requirements
<ul> <li>WS84015WR (03/08)</li> </ul>	Foreign Voluntary Compensation & EL Schedule of Limits
<ul> <li>WS0971WR (03/08)</li> </ul>	Foreign Voluntary Compensation and Employers Liability Coverage Part
1 ,	

## Foreign Travel Accident and Sickness

#### Classification of Insured Person(s) (if checked)

- X North American Employees(s)
- Employee(s) other than North American employee(s)
- Scheduled Individual(s) or Group(s) endorsed separately
- Eligible spouse (Principal Sum Insured = 50% of the amount shown below for Coverage A-B)
- Eligible children (Principal Sum Insured = 10% of the amount shown below for Coverage A-B)

#### Limits of Liability

Coverage A - B Accidental Death and Dismemberment - 24-Hour Protection (subject to percentages per Table of Losses)

- \$100,000 Principal Sum Insured, each Insured person or five (5) times the insured person's annual salary whichever is the lower
- \$1,000,000 Aggregate Limit any one accident for all insured persons

### Coverage C - Accidental and Sickness Medical Expense

- \$25,000 Covered medical expense, each Insured person each Injury or Sickness
- \$500 Deductible per Insured person, per each Injury or Sickness

Coverage D - Emergency Medical Evacuation

\$100,000 Covered Expenses, each Insured person each Serious injury or sickness

#### Coverage E - Emergency Family Travel

\$10,000 Covered Expenses, each Insured person

\$25,000 Maximum for all Insured person(s) any one Accident or Sickness

#### Coverage F - Repatriation of Remains

\$25,000 Covered Expense, each Insured person

\$100,000 Maximum for all Insured person(s) any one Accident or Sickness

#### Forms/Endorsements

84496WR (06/04)
 83233WR (08/08)
 84013WR (11/06)

Assistance Services Explanatory Endorsement Travel Accident and Sickness Coverage Part Travel Accident and Sickness Schedule of Limits

## **Premium Details**

Premium Details displays gross premiums by coverage.

#### PREMIUM DETAILS

Coverage		Policy Premiums
Foreign Commercial General Liability		\$1,150
Foreign Voluntary Compensation and Employe	ers Liability	\$4,370
Foreign Commercial Travel Accident and Sick	ness	\$707
Total Policy Premium (US\$)		\$6,227
Master Policy Minimum Earned Premium Master Policy Deposit Premium	\$2,500 \$6,227	

# Invoice

Producer		Insured		New York, NY 10038 www.chartisinsurance.com
Name	PATHFINDER/LL&D INSURANCE GROU	Name		Invoice Date October 09, 2012
Address	1160 DAIRY ASHFORD ST	Address		Due Date October 31, 2012
Address	STE 220	Address		
City, State Zip	HOUSTON, TX 77079-3010	City, State Zip	HOUSTON, TX	
Attn				
Issuing Comp	any Insurance Company Of the State of Pennsylvania			ב

WorldSource

## Notice of Amount Due

This amount is due and payable within 15 days of this bill or 30 days from the effective date, whichever is later. If Payment is not received within the time stipulated, this policy will be cancelled.

Producer Number:	0000041934	]	Gross Premium:	\$6,227
Policy Number:	WS	]	Commission:	(\$934)
Policy Inception Date:	October 01, 2012	]	Insured Taxes:	\$0
Policy Expiration Date:	October 01, 2013	]	Fees:	\$0
		-	TOTAL AMOUNT DUE:	\$5,293

Underwriter Name		Underwriter Phone Number		

Coverage Foreign Commercial Package

# Payment Instructions

Return this notice with your remittance. Indicate any change in address if necessary.

WIRE TRANSFER	FIRST CLASS MAIL	EXPRESS MAIL
JP Morgan Chase Bank	WorldSource	Lockbox Processing
One Chase Plaza	PO Box 11590	4 Chase Metrotech Center, 7th Floor East
New York, NY 10005	Newark, NJ 07193	Lockbox 11590
ABA# 021-000021		Brooklyn, NY 11245
FOR A/C OF: CHARTIS NORTH AMERICA		
Account # 910-2475804		
SWIFT# CHASUS33		

# Foreign Travel Accident and Sickness



- Coverage A B (note naming applicable party(ies), including spouse and children if family traveling with employee). Limits on death coverage, named insured is the recipient of all payments
- Coverage C Accidental and Sickness expense
- Coverage D Emergency Medical Evacuation
- Coverage E Emergency Family Travel
- Coverage F Bringing back the body





# **Emergency Medical**



- Medical evacuation and/or repatriation
- Repatriation of remains
- Medical case management and review
- Bedside visit of a family member
- Return of dependent children
- Return of traveling companion
- Prescription replacement or refill
- Eyeglass replacement assistance
- Pre-trip information assistance
- Pet return
- Vehicle return





# Security Assistance



- 24/7 critical response center
- Real-time security and health alerts
- Security advice
- Political evacuation
- Country and city risk reports
- People and asset tracking





Financial, Legal, and Communication



- Emergency cash advance
- Lost document/baggage assistance
- Emergency translation/interpretation









- Gary Tice, Europ Assistance
   GTice@europassistance-usa.com
- Scott West, Pathfinder/LL&D Insurance Group – swest@pathfinderlld.com



