The Office of Infrastructure Protection

National Protection and Programs Directorate
Department of Homeland Security

Global Congress on Travel Risk Management

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Homeland Security

About the Presenter

- Bill Schweigart
- Program Analyst for the Department of Homeland Security Office of Infrastructure Protection, Commercial Facilities Sector Specific Agency.
- Focuses on Lodging, Entertainment & Media, Real Estate, and Cultural Properties.
- Former U.S. Coast Guard officer with a background in Continuity of Operations (COOP) planning, emergency management, and pandemic planning.

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Commercial Facilities Sector

- The Commercial Facilities Sector comprises a number of diverse segments. The diversity of assets within the sector leads to a myriad of critical infrastructure activities. Facilities within this sector are generally designed for one of the following purposes:

Business Activities

Recreational Pastimes

Personal Commercial Transactions

Accommodations

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Protective Security Advisors

- Protective Security Advisors (PSAs) are assigned to local communities throughout the U.S. They serve as Department of Homeland Security (DHS) liaisons to the private sector and Federal, State, tribal, territorial, and local governments.
- PSAs assist in identifying critical infrastructure.
- PSAs coordinate requests by the private sector for DHS services and resources, including training requests and scheduling of Site Assistance Visits.
- For more information about the PSA Program, e-mail the Office of Infrastructure Protection at FOBAnalysts@hq.dhs.gov

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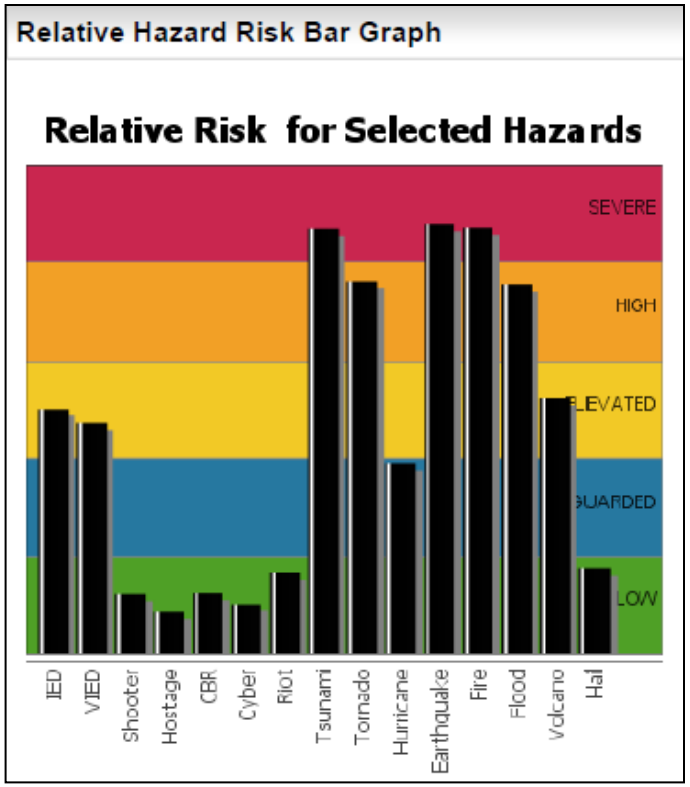
Voluntary Assessment Programs

- Enhanced Critical Infrastructure Protection Initiative
- Infrastructure Survey Tool
- Site Assistance Visits
- Regional Resiliency Assessment Program
- Computer-Based Assessment Tool
- Risk Self-Assessment Tool



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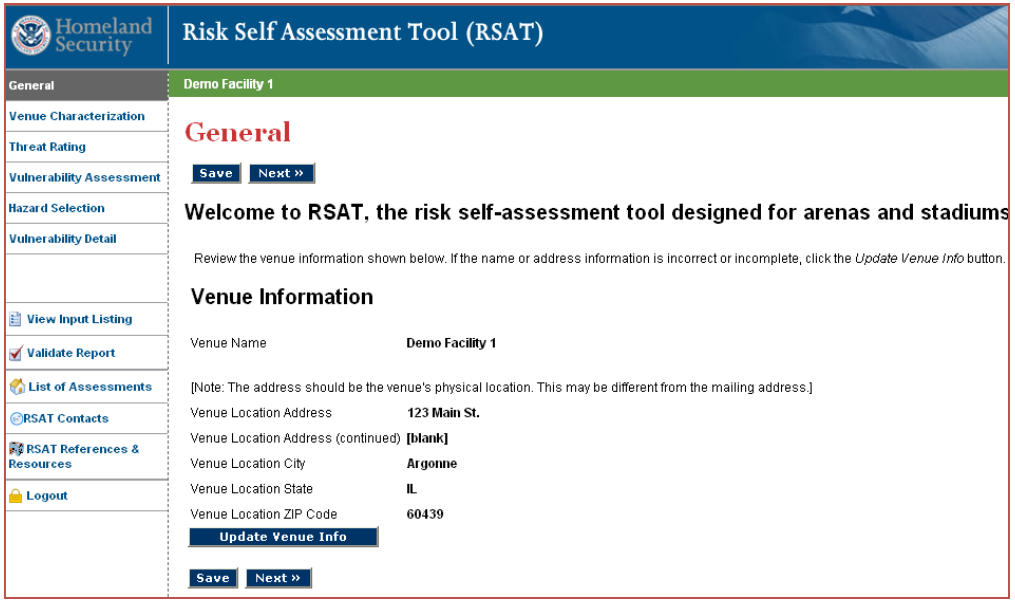
Risk Self-Assessment Tool

- A Web-based application to assist managers of facilities with the identification and management of security vulnerabilities
- Uses facility input in combination with threat and consequence estimates to conduct a comprehensive risk assessment
- Features
  - Venue Characterization
  - Threat Ratings
  - Vulnerability Assessment
- Reports
  - Self-Assessment Report
  - Benchmark Report
- RSAT is available at:
  https://rsat.anl.gov



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Homeland Security Information Network

- The Homeland Security Information Network – Critical Sectors (HSIN-CS) is a secure portal that provides a “peer to peer” collaboration space for members to engage in real-time.
- Each subsector has its own subportal within the Commercial Facilities portal.
- Resources available on HSIN-CS include analysis, alerts, bulletins, training, and Suspicious Activity Reporting.
- To register, e-mail: cikriseaccess@hq.dhs.gov

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TRIPWire Community Gateway

- Shares information on common site vulnerabilities, potential threat indicators, and effective protective measures.
- Provides information tailored specifically to each of the 18 critical infrastructure sectors.
- Leverages content, expertise, and reputation of existing TRIPwire system.
- Serves as the central DHS repository for private sector guidance on bombing prevention.
- Reinforces DHS commitment to partner with private sector and public to combat terrorism.

The TRIPwire Community Gateway leverages the content and expertise of the TRIPwire system, bringing peer-validated and timely bombing prevention awareness information and analysis to those in the community who share bombing prevention responsibilities.

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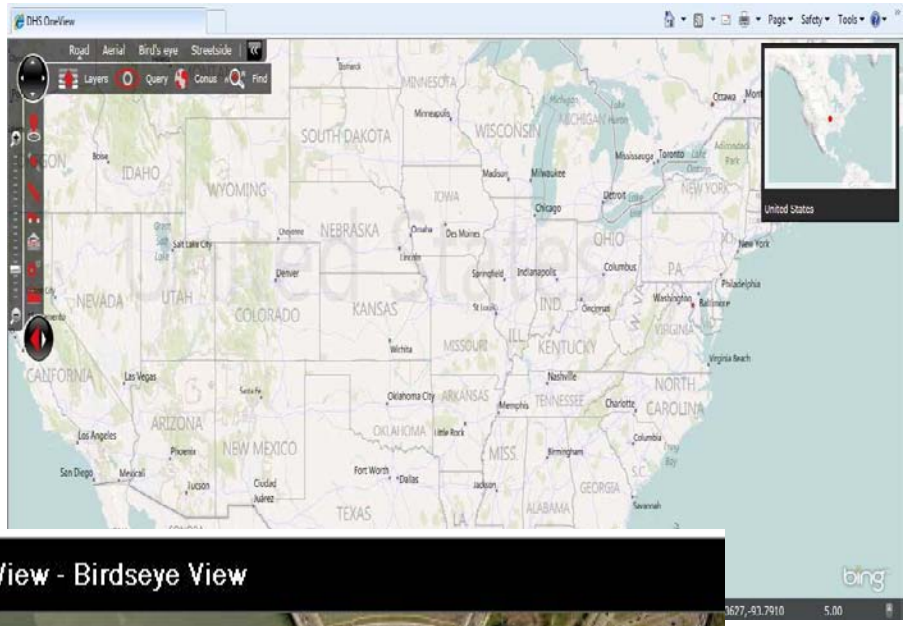
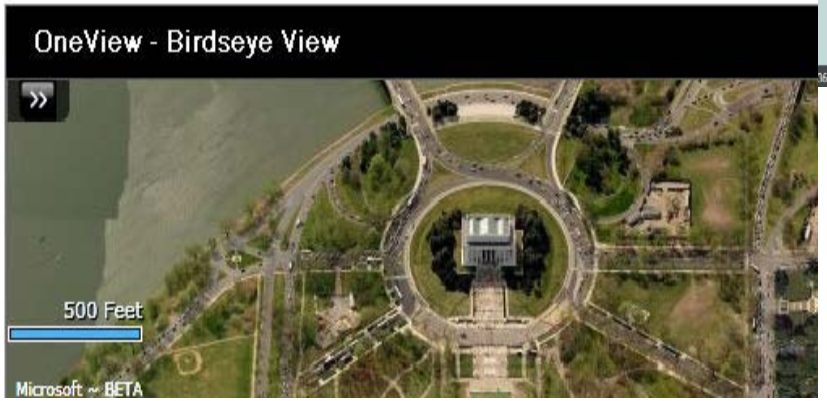
DHS OneView

- DHS OneView is a new geospatial viewer that allows HSIN users to:
  - View and interact with data and application services within the DHS Geospatial Information Infrastructure (GII) and other sources
  - Access over 400 infrastructure data layers, including layers representing the 18 critical infrastructure and key resources (CIKR) sectors, national hazards, and base map layers.
  - Add content, measure distances, search for addresses, plot directions, and customize maps with drawing tools.





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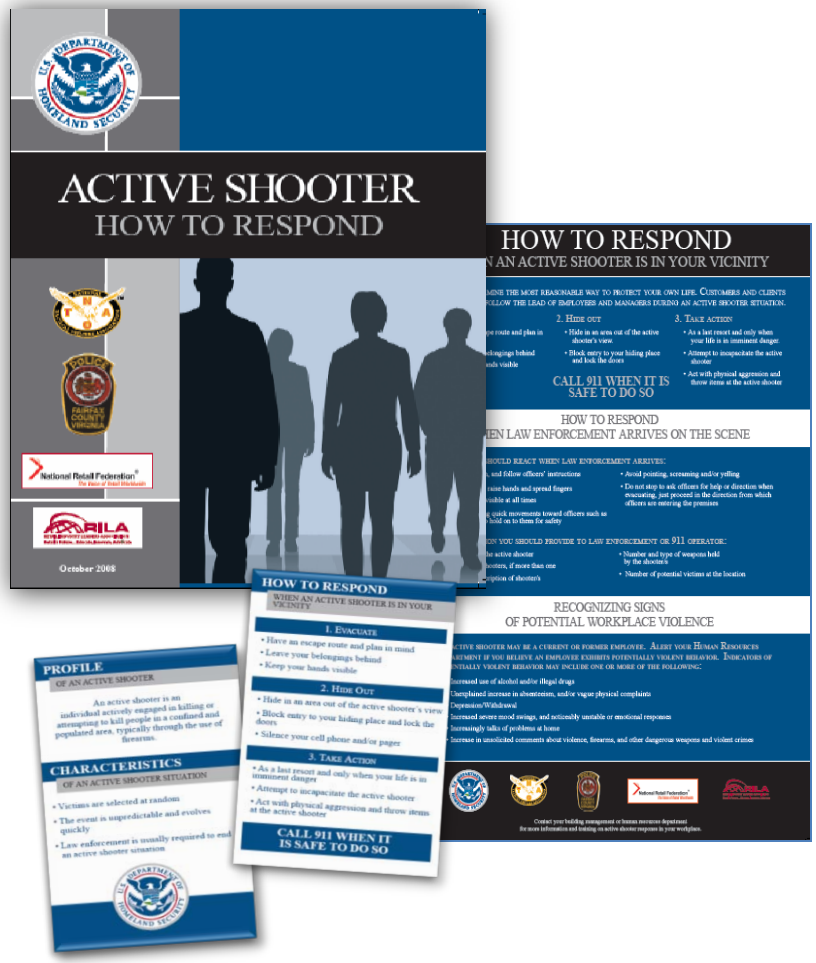
Active Shooter – How to Respond
Training & Outreach Materials



- Provide private sector partners with the tools needed to prepare and train for an Active Shooter incident
- Material consists of 3 products:
  - — Basic Guide Book
  - — Break Room poster
  - — Pocket Emergency Measures Guide
- FEMA EMI online training: (IS-907) *Active Shooter, What You Can Do* http://training.fema.gov/EMIWeb/IS/IS907.asp
- Webinar https://connect.hsin.gov/asaware2011

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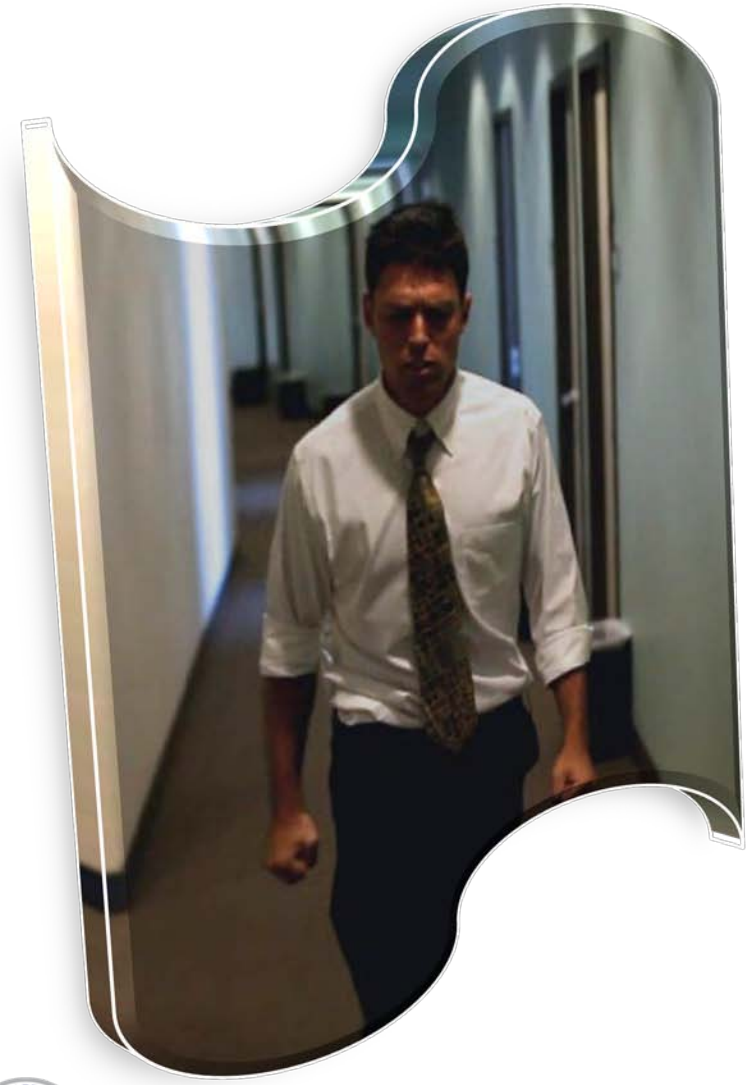
Active Shooter Workshops



- The U.S. Department of Homeland Security (DHS) is partnering with Police Departments to conduct Workshops aimed at fostering communication between facilities and their local emergency response teams in response to an active shooter event.
- This one-day facilitated seminar will focus on emergency responder and facility coordination, interoperability capabilities, communications protocols, best practices, and integration of local assets.
- For more information, e-mail cfsteam@hq.dhs.gov.

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DHS Hotel & Lodging Advisory Poster

- Produced in collaboration with the American Hotel & Lodging Association (AH&LA)
- Provides hotels with an increased awareness of:
  - Their potential to be used for illicit purposes
  - Suspicious behavior and items
  - How to report suspicious activity
- Features:
  - Designed for “back of the house”
  - Dual-sided, with a Spanish translation
  - Dimensions: 16” x 24”

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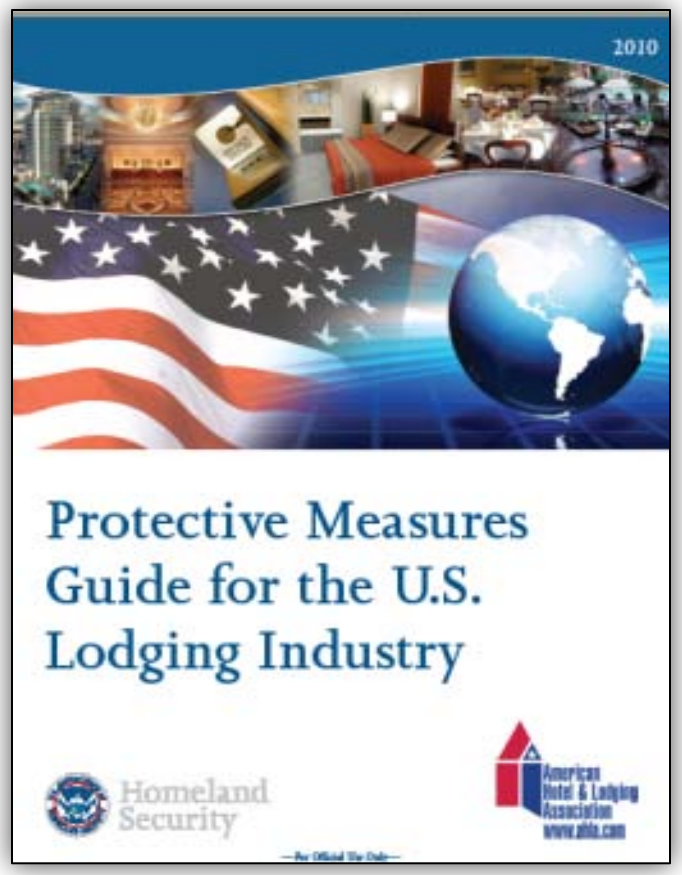
Protective Measures Guide

- The *Protective Measures Guide for the U.S. Lodging Industry* was developed in collaboration with AH&LA
- Overview of threat, vulnerability, and protective measures to assist hotels in planning and managing security at their facilities
- UNCLASSIFIED//FOR OFFICIAL USE ONLY (FOUO)
- Available on the Commercial Facilities Sector portal of HSIN-CS



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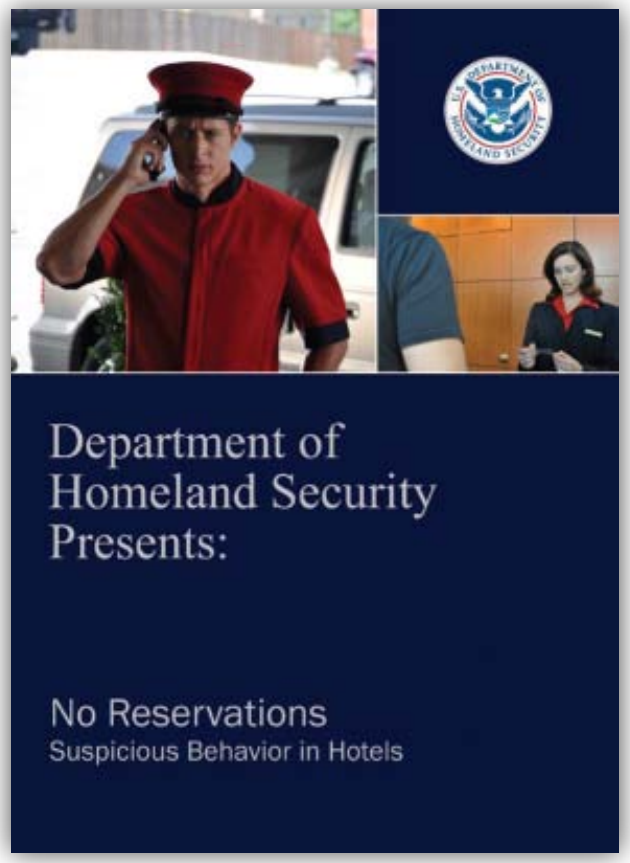
No Reservations: Suspicious Behavior in Hotels



- Developed in collaboration with AH&LA
- Provides information to help employees identify and report suspicious activities and threats in a timely manner
- Spanish version now available
- Both versions are available at www.dhs.gov/cfsector (streaming and downloadable)

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System Assessment and Validation for Emergency Responders

- DHS System Assessment and Validation for Emergency Responders (SAVER) identifies responder equipment information needs
- Assesses commercial-off-the-shelf equipment using realistic environments and scenarios
- Provides unbiased comparative assessments
- Products include:
  - SAVER Highlight
  - SAVER TechNote
  - SAVER Summary
  - Technical Reports
- https://www.rkb.us/saver/

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DHS Private Sector Resources Catalog

- Includes resources targeted for use by critical infrastructure owners and operators and more (businesses, nonprofits, nongovernmental organizations, academia)
- Consolidates information from all DHS components:
  - Training
  - Publications
  - Guidance
  - Alerts
  - Newsletters
  - Programs and Services
- Organized by resource type and includes a comprehensive index
- http://www.dhs.gov/xabout/gc_1273165166442.shtm

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DHS Awareness Training Courses

- Training Courses
  - Surveillance Detection Training for Commercial Infrastructure Operators and Security Staff Course (3 day)
  - Protective Measures Course (2 day)
  - Bombing Prevention Workshop (1 day)
  - Private Sector Counterterrorism Awareness Workshop (1 day)
  - IED Search Procedures (1 day)
  - IED Awareness Bomb Threat Management Workshop (4 hrs)
  - Soft Target Awareness Course (4 hrs)
- For more information e-mail the Office of Infrastructure Protection at OBP@dhs.gov

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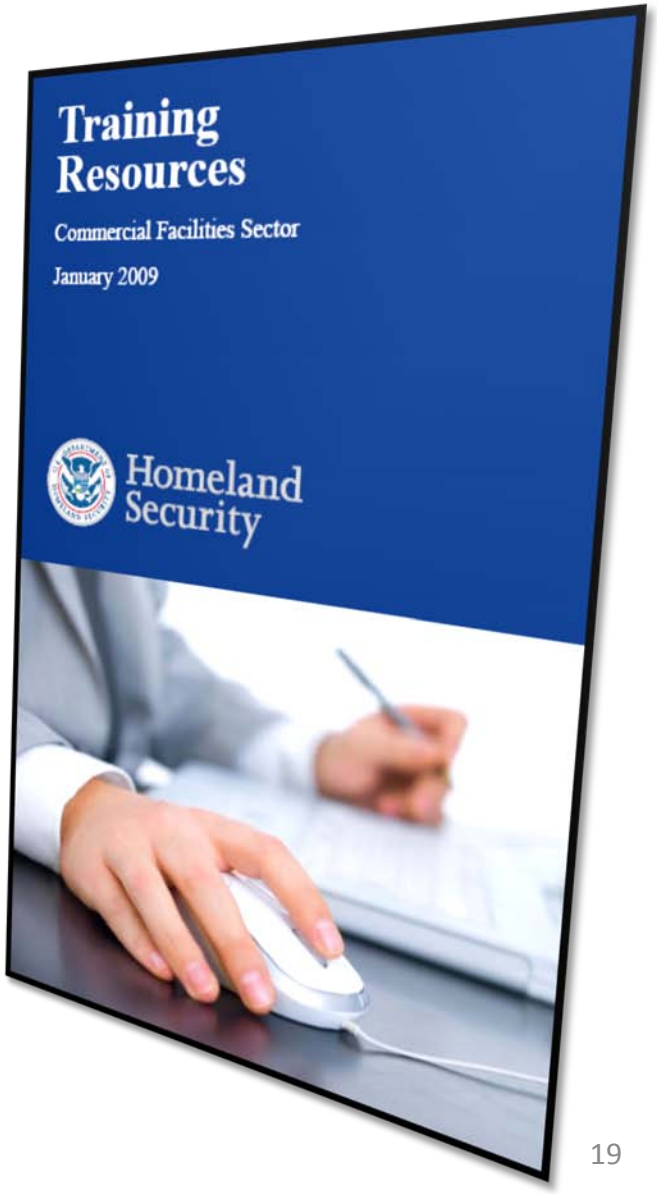
Commercial Facilities Training Resources

- Courses include:
  - Terrorist Acts
  - Weapons of Mass Destruction
  - Information Security/Cybersecurity
  - Public-Private Partnerships
  - Protecting Soft Targets
  - Business Planning
  - Natural Disasters
  - Special Events
  - Hazmat
  - Exercises
  - Emergency Management/Planning
- New courses:
  - *Workplace Security Awareness* (IS-906)
  - *Active Shooter: What You Can Do* (IS-907)



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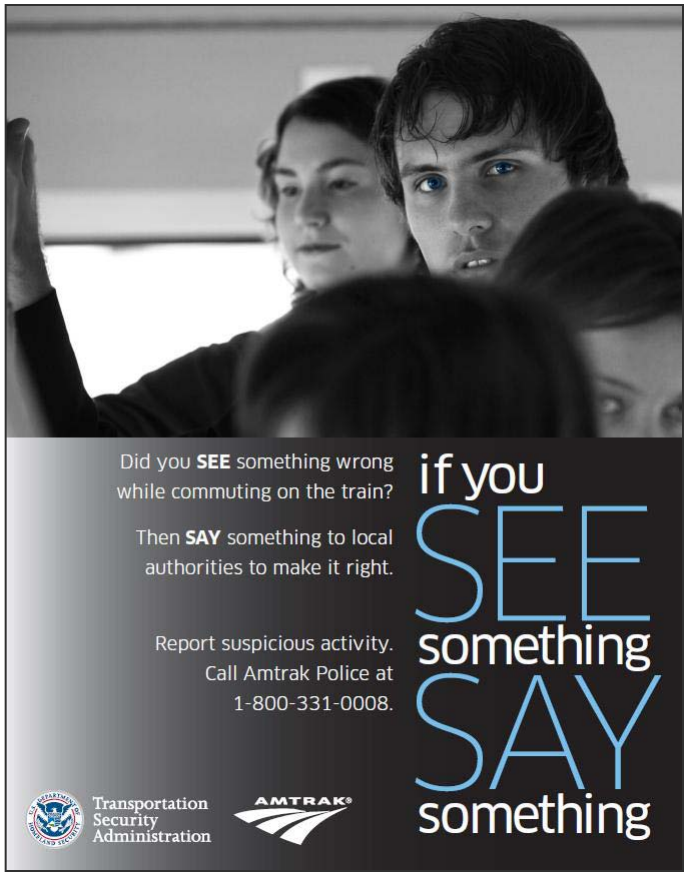
“If You See Something, Say Something™”

- Campaign is a simple and effective program to raise public awareness of indicators of terrorism, crime, and other threats, and emphasize the importance of reporting suspicious activity to law enforcement authorities
- DHS continues to expand its national “If You See Something, Say Something™” campaign integrating this effort with the Nationwide Suspicious Activity Reporting Initiative
- DHS is developing an innovative community-oriented policing curriculum for State and local law enforcement, focused on better enabling frontline personnel to distinguish between potential criminal and legal activities



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“If You See Something, Say Something™”

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Training & Resources Web Site

- ***Active Shooter – How to Respond* Materials**
  - Poster
  - Booklet
  - Wallet Card
- **Videos**
  - *Check It!*
  - *No Reservations: Suspicious Behavior in Hotels*
  - *What's in Store: Ordinary People/Extraordinary Events*
- **Webinar**
  - IED Threat Awareness and Detection
  - Surveillance Detection
- **And more…**

- For more, visit: http://www.dhs.gov/cfsector or e-mail cfsteam@hq.dhs.gov

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