Greg Duff

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- Firm Chair and Founder of firm's Hospitality Practice
- 25 years lodging industry experience –
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 Webvan.com and Columbia Hospitality



Presented by: Greg Duff, Garvey Schubert Barer



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Topics

Privacy 01 02 Online Distribution 03 Wholesalers Short-Term Rentals 04 05 Virtual Assistants 06 Influencers (1) Website Accessibility 07

Privacy

- GDPR
 - Controller vs. Processor vs. Joint Controller
- Supplier / vendor contracts
- Guest contracts



Online Distribution - Parity

- Rates, availability, conditions, and...
- Algorithm effects
- European Union (Australia) vs. ROW



Online Distribution - Direct Booking

- "Qualified Rates"
- Display vs. booking
- Member awards and benefits
- Distributor loyalty programs





- I-800 Contacts
- Non-disparagement
- Booking.basic
- Misleading sales tactics





Wholesalers

- Bundled vs. unbundled rates
- Onward distribution
- Enforcement and remedies
- Emerging technologies



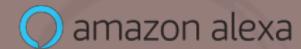
Short-Term Rentals

- Maturing industry / differentiation
- Distribution channel
- Integration challenges
- Regulations
- Meetings and events



Virtual Assistants

- Growing uses
- Terms of use
- Privacy





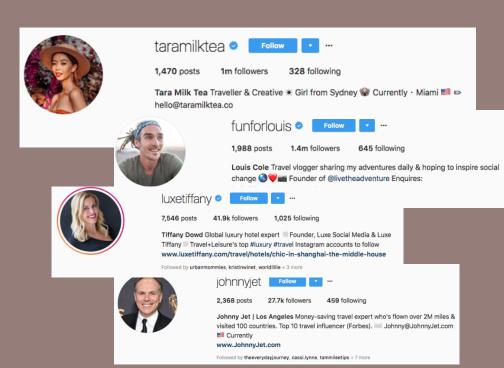






Influencers

- FTC activities
- "Material connection"
- Endorsement Guidelines
- Disclosure, disclosure, disclosure



- ADA Title III
- Accessibility Standards (WCAG)
- Alternatives



The Digital Marketing Legal Landscape



Thank you!

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