



**DALE BUCKNER, PRESIDENT, GLOBAL  
GUARDIAN**

Retired Special Forces – Green Berets  
Officer

Founder, President & CEO Global  
Guardian

Lived and operated in over 70 countries  
globally



WASHINGTON D.C.

# TRAVEL DUTY OF CARE CONSIDERATIONS

OCTOBER 2, 2019



**THE HOSPITALITY LAW  
CONFERENCE SERIES 2.0**



# Travel Services & Policy Considerations

- The “so what” brief?
- *How do you define “duty of care” – what does that really mean?*



- Insurance
  - So what?
- Travel tracking – **alerts?**
  - So what?
- Medical evacuation – **to where / who’s making decisions?**
  - So what?
- Emergency response – **from where / by who?**
  - So what?
- Cyber
  - Firewall / encryption – “given”
  - WIFI policy
  - **Cell phone settings** / laptops – VPN, monitored?
  - **Home** / travel – senior executives, high volume travelers, high-risk environments
  - Training
  - Wipe capability if lost or compromised (K&R)?
  - Monitoring?

***Ask yourself – SO WHAT?***