



Terms and Conditions for Forms, Checklists, and Procedures

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ATTENTION

Guests and Visitors

**This is a shared environment of public accommodation.
Aggressive behavior is not welcomed nor will it be tolerated.**

Examples of aggressive behavior include:

- Abusive language.
- Sexual language.
- Verbal harassment.
- Threats.
- Physical assault.
- Failure to respond to staff instructions.

There is **zero tolerance** for all forms of aggression. Incidents may result in removal from the property and prosecution. Administration supports staff in pressing charges for aggressive behavior they encounter while caring for our guests.

For assistance with keeping customers accountable for wearing masks, view the following video: <https://www.youtube.com/watch?v=8M28pwsxpCc&feature=youtu.be>