

Terms and Conditions for Forms, Checklists, and Procedures

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DISABLED GUEST CONSIDERATIONS

	Accessible options are provided amid capacity restrictions and social distancing guidelines.
	Any reconfiguration of physical spaces to account for social distancing and hygiene requirements meets the ADA requirements.
L J	Workplace infection control measures are accessible to everyone.
	Signage is clear, easy to read, and placed at a height that means everyone can see it.
L J	Policies and procedures have been created to accommodate guest needs while protecting employees.
	Policies and procedures have been created for exceptions where employees may need to interact with guests in guest rooms to provide assistance.
r 7 L J	Proactive and preventative measures have been implemented to ensure technological and digital accessibility. Digital processes, such as website browsing or contactless tech options, are ADA compliant for individuals who rely on assistive technologies.
	Your website, microsite, and/or any OTA listings provide the most relevant and up-to-date information regarding accessibility and accommodations.