

*The*  
HOSPITALITY LAW  
CONFERENCE

“Security!”  
An update on  
negligent security claims  
in the hospitality industry

*Kendall Kelly Hayden*

May 9-10, 2023



# Kendall Kelly Hayden

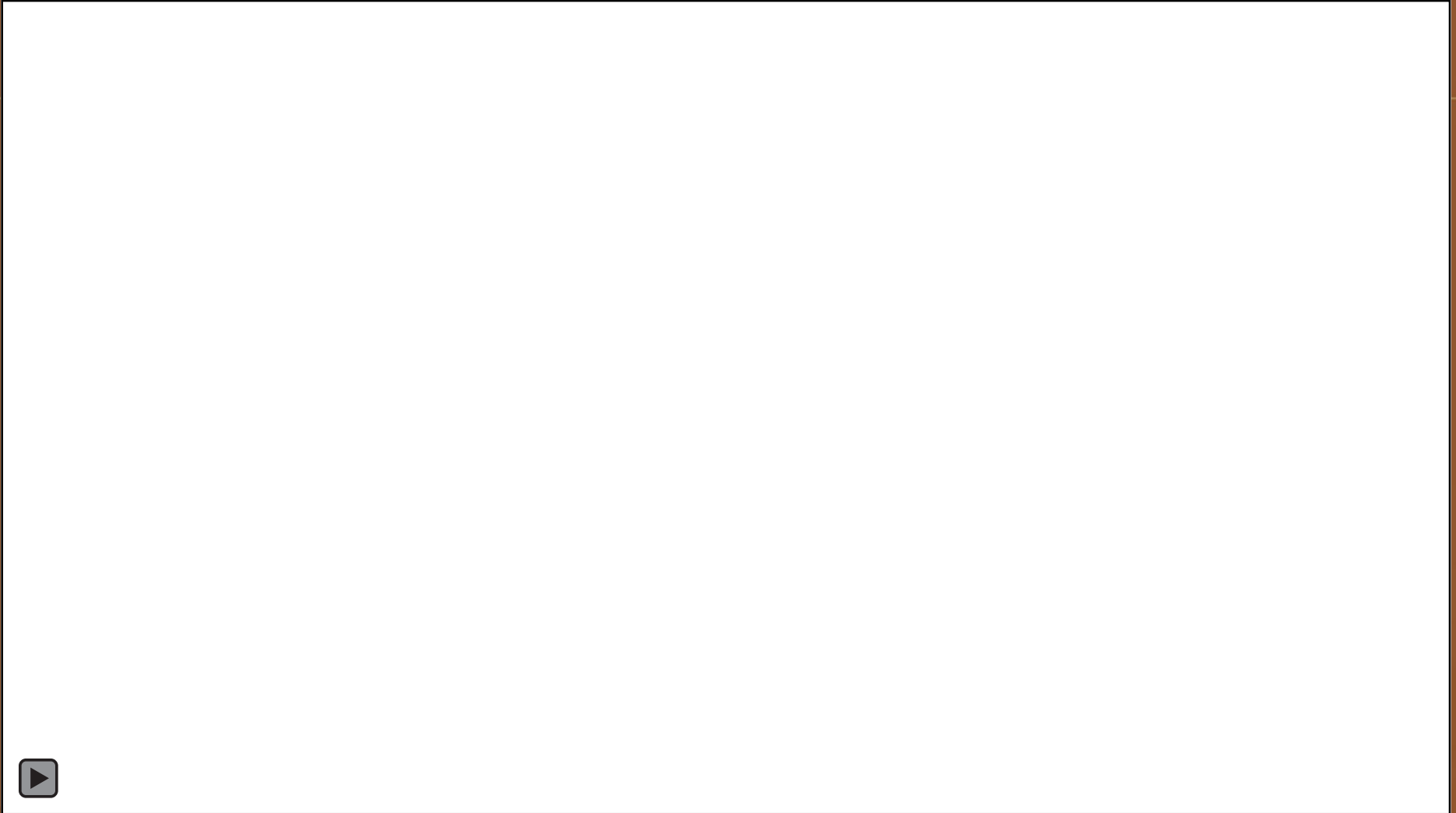
Member, Cozen O'Connor

Dallas

Commercial litigator with emphasis in hospitality law, transportation, and being hired as a fixer

Grateful to be invited each year as a speaker at HLC!

Will bribe guests who participate with swag



# Leading Texas case

*Timberwalk Apartments, Partners, Inc. v. Cain* (Tex. 1998)





# Premises or negligence?

## Negligence:

- 1) legal duty
- 2) breach of that duty
- 3) damages
- 4) proximately caused by breach

## Premises:

- (1) knowledge of condition on premises
- (2) unreasonable risk of harm posed by condition
- (3) failure to exercise care to reduce risk of harm
- (4) injuries caused by failure to use reasonable care



# Premises, not negligence

In Texas, lawsuits arising from criminal acts of third parties are uniformly treated as premises cases under *Timberwalk*.  
*See UDR Texas Props., LP v. Petrie* (Tex. 2017)

# Duty

## Duty can be delegated

*Hodge v. Liquid Ventures* (La. App. 1994)



## Duty can be created by a voluntary undertaking

*Harris v. Pizza Hut of Louisiana, Inc.* (La. 1984),

*Atkinson v. Stateline Hotel Casino & Resort* (Utah App. 2001)

## Duty based on foreseeability

*Pappas Restaurant, Inc. v. Welch* (Ga. App. 2021)



# Foreseeability factors

## **Similarity** of prior crimes

*King v. Lindsay* (Ohio App. 1993); *Doe v. Remington Hotels Corp* (Tex. App.—Amarillo 2006)

## **Proximity** of prior crimes

*Pearson v. Philadelphia Eagles* (Pa. Super. 2019); *Beckwith v. Interstate Mgmt. Co.* (D.D.C. 2017)

## **Recency** of prior crimes

*Jai Jalaram Lodging v. Leribeus* (Tex. App.—El Paso 2006)

## **Frequency** of prior crimes

*Flanagan v. RBD San Antonio, LP* (Tex. App.—San Antonio 2017)

## **Publicity** of prior crimes

*Fitzgerald v. Patel* (Tex. App.—Austin 2000)

## **Imminent crimes**

*Del Lago Partners v. Smith* (Tex. 2010); *Rabutino v. Freedom State Realty Co.* (Pa. Super. 2017)

*Kau v. Honolulu* (Hawaii App. 1986); *Loomis v. Granny's Rocker Nite Club* (Ill. App. 1993)

*Jackson v. A.M.F. Bowling Centers, Inc.* (D. Md. 2001)



# Relevant issue spotting for hospitality establishments

- Superseding cause
- Risk transfer
- Franchise relationships
- Choice of law
- Expert testimony
- Special relationships
- Immunity





# Superseding cause



*Lucht v. Stage 2, Inc.*  
(Ill. App. 1992)



*Garcia v. El Paso Ltd. P'ship*  
(Tex. App.—El Paso 2006)

# Risk transfer



*Crime Fighters Patrol v. Hiles* (Ky. 1987)

# Franchise relationships



*Marchionda v. Embassy Suites  
(S.D. Iowa 2018)*



*N.T. v. Taco Bell  
(D. Kan. 2019).*



*Castro v. Brown's Chicken and Pasta  
(Ill. App. 2000)*



# Choice of law



*Smith v. Foodmaker*  
(Tex. App. 1996)



*Demyrick v. Guest Quarters Suite Hotel*  
(N.D. Ill. 1994)



*Kabo v. Summa Corp.*  
(E.D. Pa. 1981)

# Expert testimony



*Farooq ex rel. Estate of Farooq v. MDRB Corp.* (D.D.C. 2007), *affi'd*, (C.A.D.C. 2008)

*Casey v. Ward* (D.D.C. 2016)

# Special relationship



*Landry v. St. Charles Inn* (La. App. 1984)

*Reichenbach v. Days Inn* (Fla. App. 1985)

*Schwenke v. Outrigger Hotels* (Haw. App. 2010)

*Holland America Cruises v. Underwood* (Fla. App. 1981)

*Hallett v. U.S. Dept. of Navy* (D. Nev. 1994).



*Quinn v. Maximum Bar & Grill* (Fla. App. 2010)

# Immunity

*Lovelace v. Anderson* (Md. 2001)





# What does not create a duty

- Furnishing a condition
- Entering into an agreement to furnish security
- Providing policies and procedure
- Advertising security measures

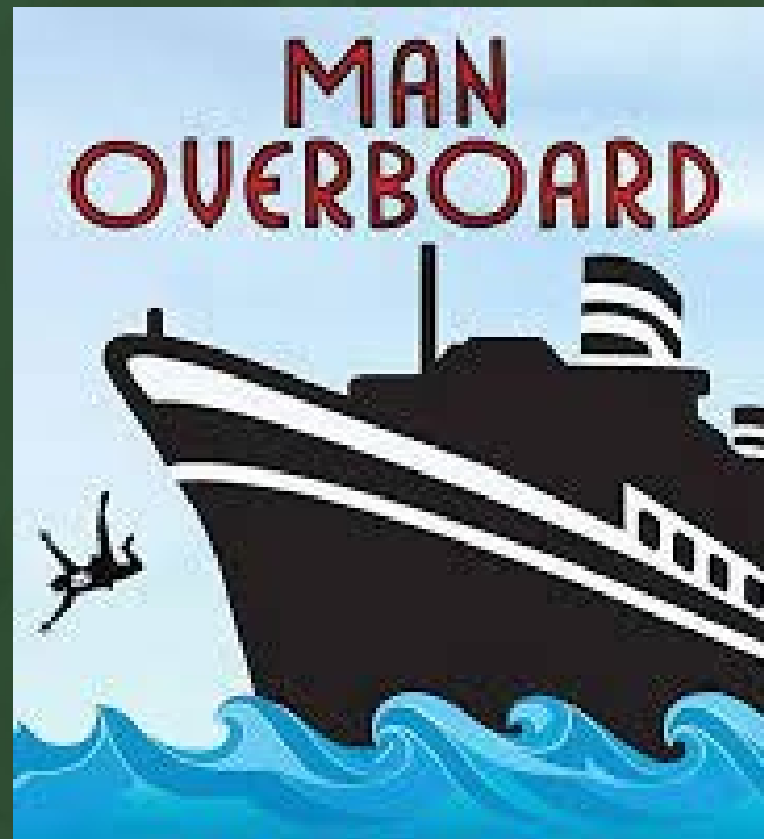


# Furnishing a condition



*Mitchell v. Pearson Enterprises*  
(Utah 1985)

# Entering into an agreement to furnish security



*Potharaju v. Jaising Maritime, Ltd.* (E.D. Tex. 2002)

# Providing policies and procedures



*Murphy v. Second Street Corp.* (Ky. App. 2001)



# Advertising security measures



*Scott v. Harper Recreation, Inc.* (Mich. 1993)

# The Real Deal: Golf club assault



# The Real Deal: Hotel burglary





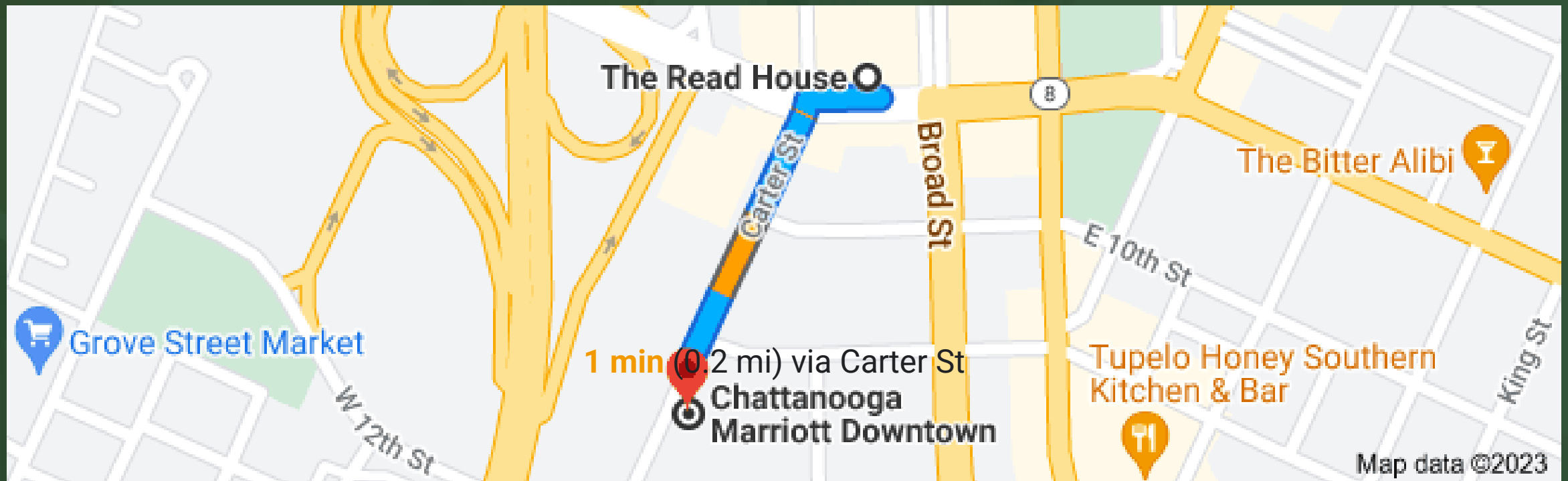
# The Real Deal: Office park murder



**GameStop**



# The Real Deal: Mugging between hotel and restaurant





WE APPRECIATE YOUR  
TIME AND ATTENTION!

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Thank you!